



# Downloading The iPad App With A Redemption Code

If you were given a direct link from your agency follow that link and start at step 4, otherwise continue with step 1.

1. Go to [www.acidremap.com](http://www.acidremap.com)

7:49 PM Sat Feb 22 acidremap.com

**Paramedic Protocol Provider**

Available on the App Store | GET IT ON Google play

About Buy It - iOS / Android

**Available Protocols**

- United States
- Alabama
- Alaska
- Arizona
- Arkansas
- California
- Colorado
- Connecticut
- Delaware
- District of Columbia
- Florida
- Georgia
- Hawaii
- Idaho
- Illinois
- Indiana
- Iowa
- Kansas
- Kentucky
- Louisiana
- Maine
- Maryland
- Massachusetts

**View Terms of Service.**

Paramedic Protocol Provider is an application for Android, iPhone, iPad and iPod Touch that provides quick offline lookup of field treatment protocols.

Features include:

- Quick indexed lookup of protocols in a matter of seconds
- Access to multiple different protocol sets for multi-jurisdictional practitioners at no extra cost
- Updated shortly after new protocols are posted online, making it more up-to-date than most printed protocol manuals
- Customized hospital contact information and mapping (customization for iOS only)
- Customized notes for each individual protocol section
- Always with you as long as you have your phone and never fades or tears

... all for less than the cost of most printed field manuals!

**REVIEWS**

**SCREENSHOTS**

iOS

For screenshots of the iPad version, visit [Paramedic Protocol Provider in the App Store](#).

Carrier 9:38 PM

Post-Resuscitation / ADULT

Android

Paramedic Protocol Provider

TX: East Texas Medical Center

TX: Fort Worth

TX: Guardian EMS

TX: Harris County Emergency Corps

TX: Hays County

2. Find the app for your city, county, or organization by tapping the appropriate state.

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**Available Protocols**

- United States
- Alabama
- Alaska
- Arizona
- Arkansas
- California
- Colorado**
  - Aurora Fire Rescue (1/27/2020)
  - Boulder County\* (9/27/2019)
  - Chaffee County (1/25/2020)
  - City of Yuma Ambulance Service\* (6/10/2019)
  - Crested Butte Fire Protection District\* (10/30/2019)
  - Delta County Ambulance District (2/10/2020)
  - Denver Metro (12/26/2019)
  - Durango Fire Protection District\* (12/04/2019)
  - Eagle County Paramedic Services (temporarily offline) (2/14/2020)
  - Grand County\* (8/14/2019)
  - Mesa County\* (12/04/2019)
  - Northern Colorado Prehospital Protocols (2/06/2020)
  - Platteville-Clearmont Fire Protection District\* (1/13/2019)
  - San Luis Valley RETAC (1/12/2019)
  - St Vincent Hospital\* (3/08/2019)
  - Thompson Valley EMS (12/24/2019)
  - Tripoli Ambulance District\* (1/23/2020)
  - Weld County (10/19/2019)
  - Western Colorado EMS Leadership Council\* (10/09/2019)
- Connecticut
- Delaware

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**REVIEWS**

"As a practicing paramedic I personally find Paramedic Protocol Provider to be one of the most useful applications in my iPhone. It has become an invaluable tool for rapid reference in the field, and it is one of the easiest and fastest ways we have to provide the most current protocol updates to our system. It is a resource I recommend to anyone who works in EMS."

— Daniel E., Fort Worth, TX

"Thank you for a wonderful product and a..."

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3. Tap the name of the protocol set you'd like to download.

The screenshot shows the website interface for Paramedic Protocol Provider. On the left, under 'Available Protocols', there is a list of states and their respective protocols. A yellow arrow points to the 'Colorado' section. The main content area includes 'View Terms of Service', a description of the app, and a list of features. On the right, there are 'SCREENSHOTS' for both iOS and Android versions of the app.

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  - Delta County Ambulance District (2/10/2020)
  - Denver Metro (12/26/2019)
  - Durango Fire Protection District\* (12/04/2019)
  - Eagle County Paramedic Services (temporarily offline) (2/14/2020)
  - Grand County\* (9/14/2019)
  - Meza County\* (12/04/2019)
  - Northern Colorado Prehospital Protocols (2/06/2020)
  - Platteville-Galvest Fire Protection District\* (11/13/2019)
  - San Luis Valley RETAC (11/29/2019)
  - St Vincent Hospital\* (3/08/2019)
  - Thompson Valley EMS (12/24/2019)
  - Trinidad Ambulance District\* (1/23/2020)
  - West County (10/19/2019)
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4. When the code pops up, tap the link that reads, "Or click here to redeem the code and download the app right now"

The screenshot shows the same website as before, but with a white pop-up window in the center. The pop-up contains a unique promo code and instructions on how to redeem it. A yellow arrow points to the link that says "Or click here to redeem the code and download the app right now".

To download the app, redeem this unique promo code:

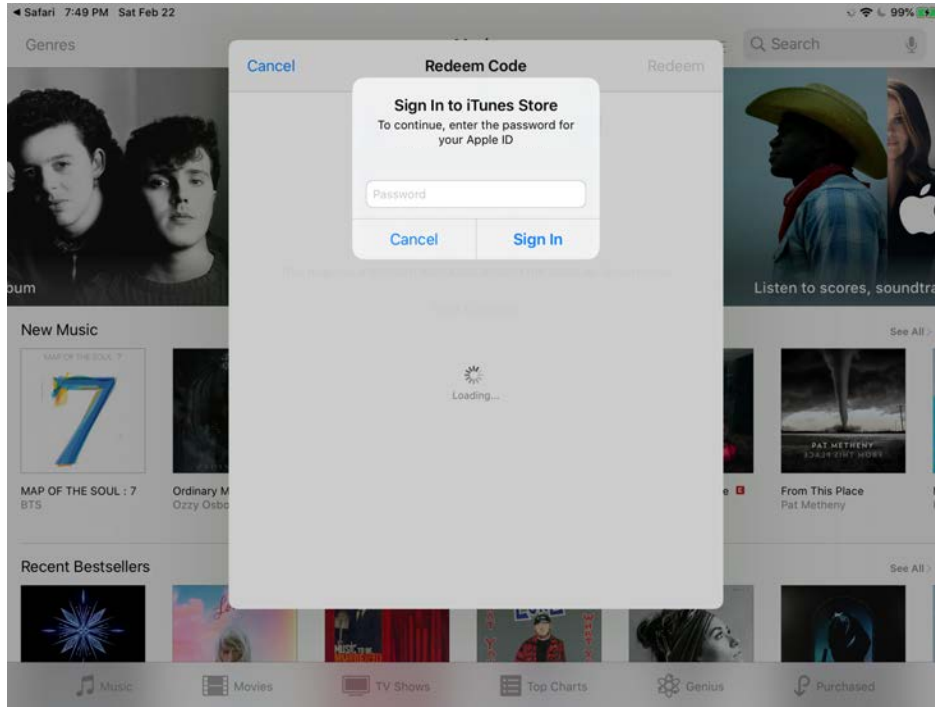
**64LEMRKJX7AH**

Or click here to redeem the code and download the app right now -

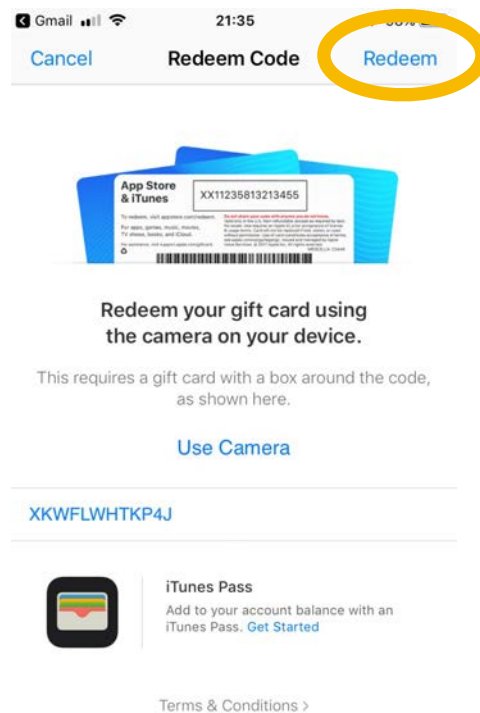
You can [also] redeem this code in the App Store app, at the bottom of the Apps tabs.



5. This will take you to the App Store and you will be asked to enter your Apple ID password.

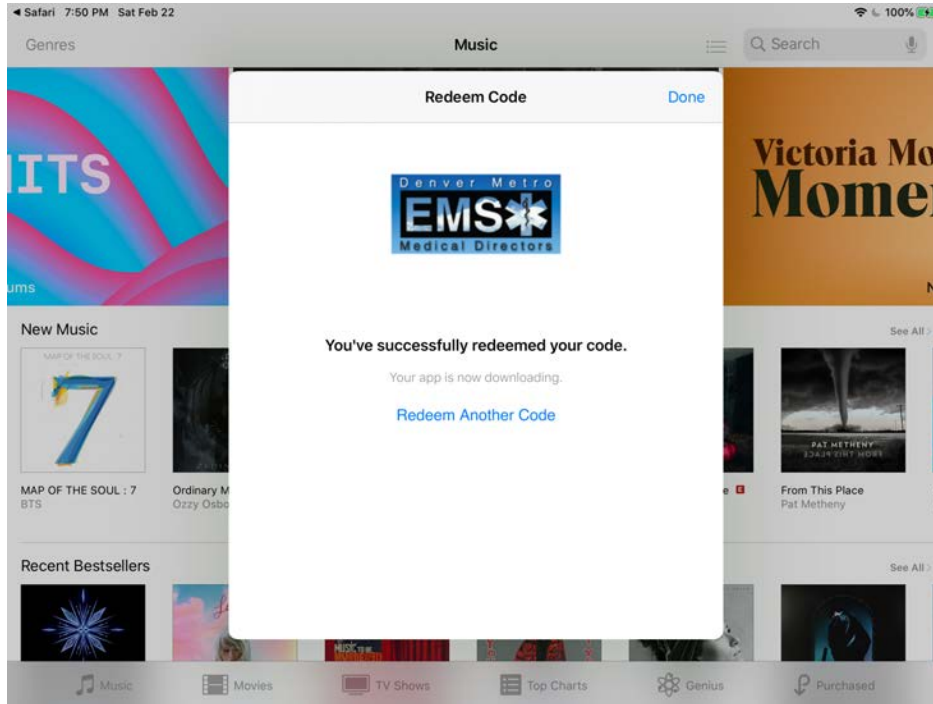


5a. You may receive a screen like this if the download doesn't start right away. If so press "Redeem" in the upper right corner.

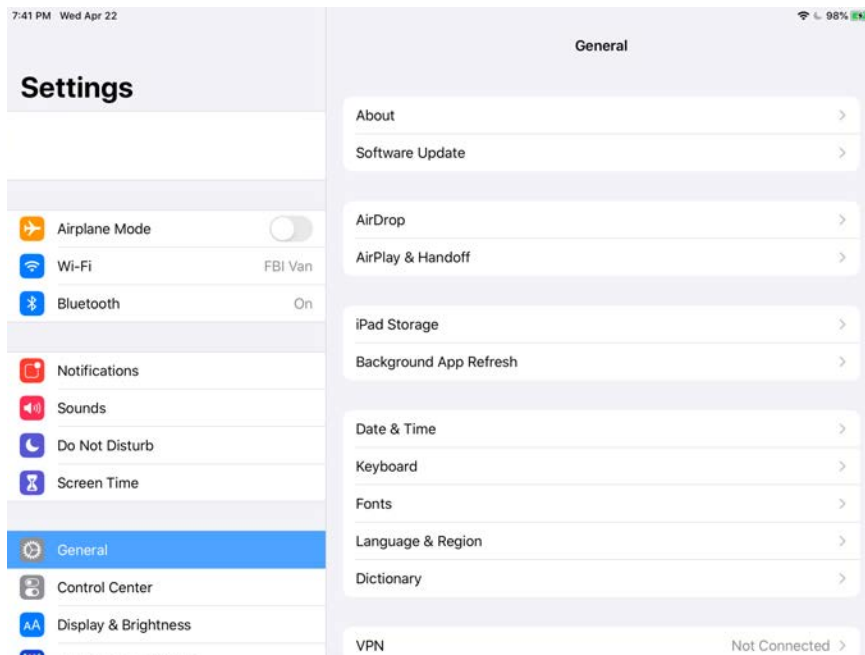




6. Once you've entered the password, the redemption code will be automatically applied and the download will begin.

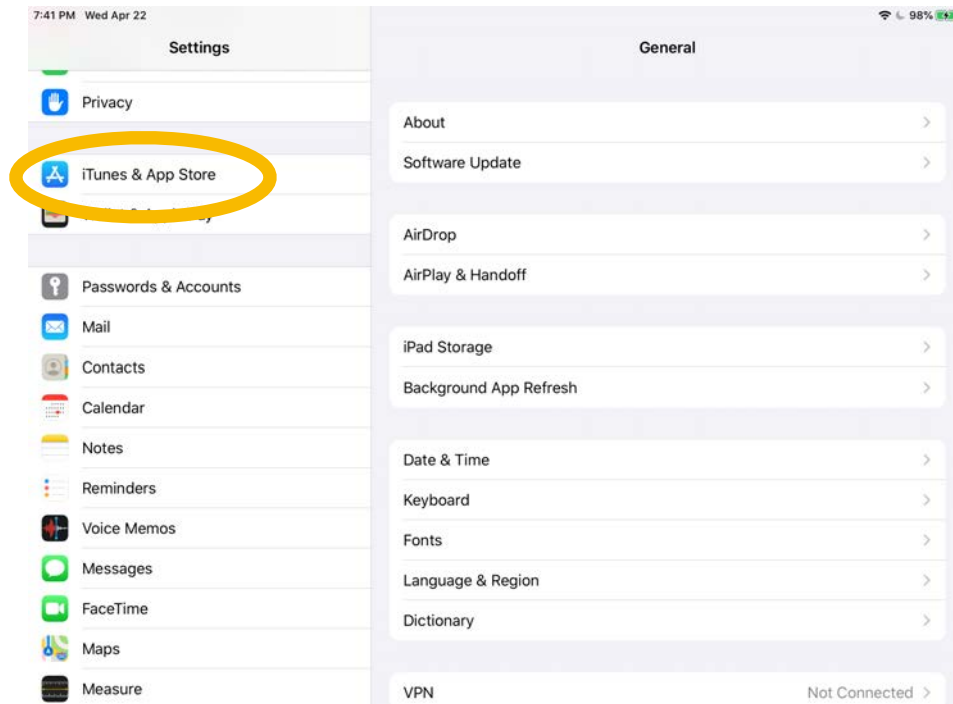


7. Once you've installed the app, make sure you turn off "App Offloading" in your settings, otherwise the app could disappear and not be there when needed. To do this open settings:

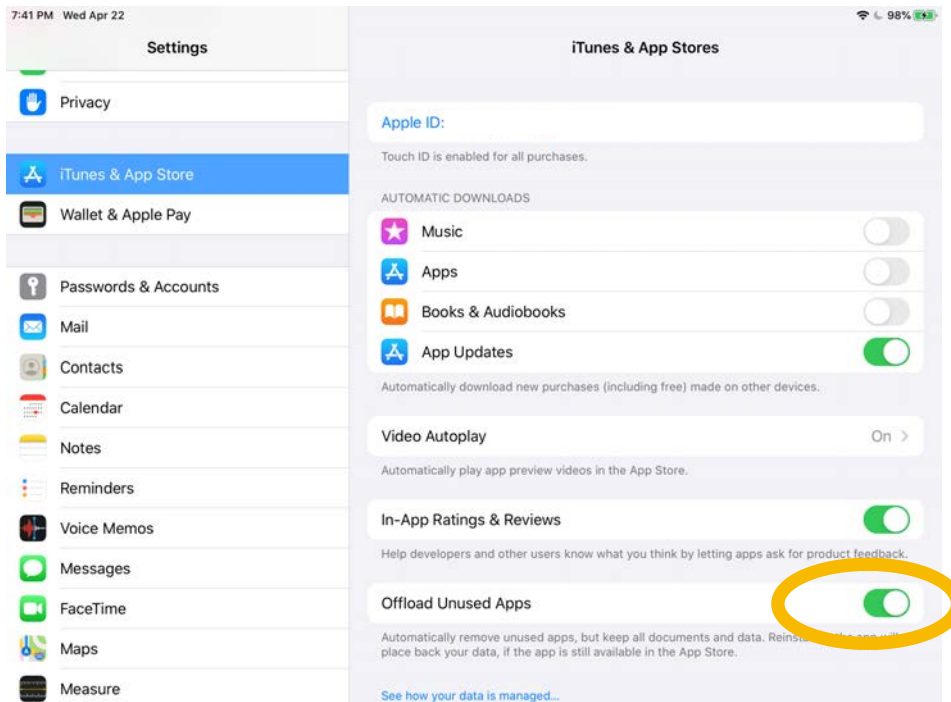




## 8. Scroll down to “iTunes & App Store”

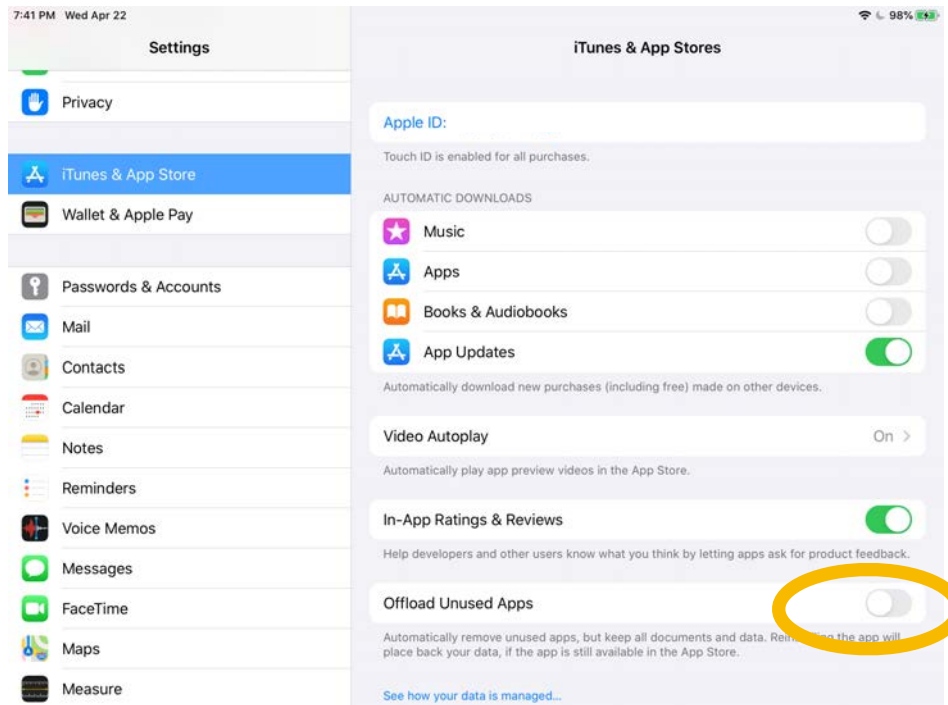


## 9. Tap on “iTunes & App Store” and you’ll see the option for “Offload Unused Apps”





10. Tap the switch to turn it off.

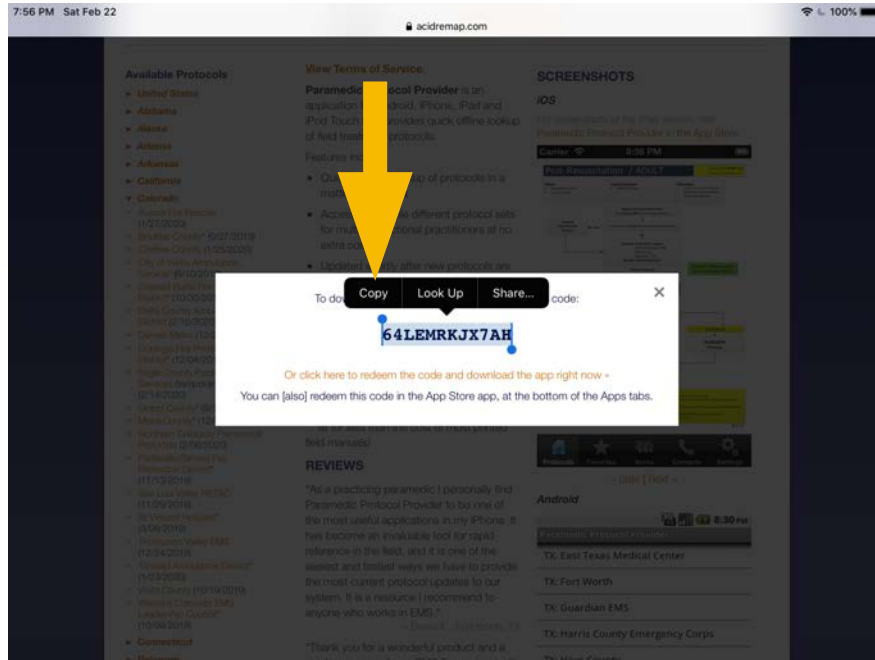




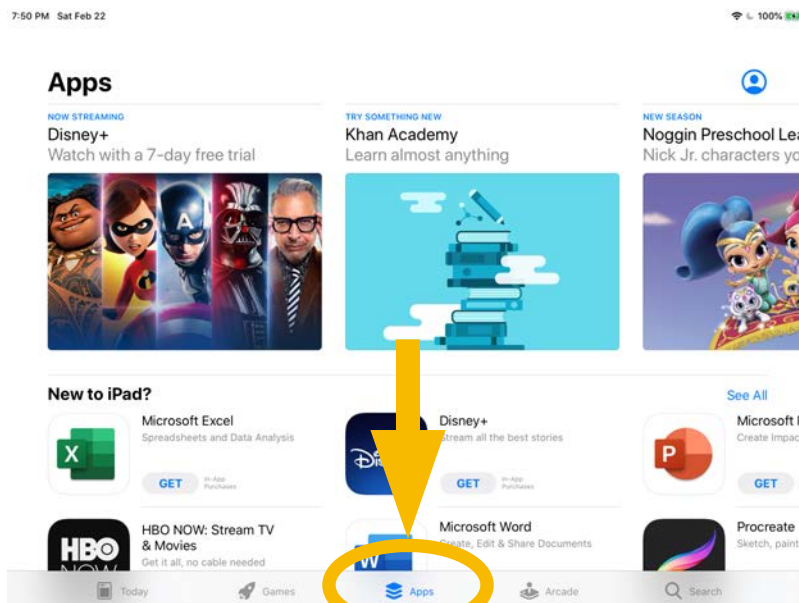
# Trouble Shooting

**Scenario 1:** If the link does not take you to the App Store, or the download does not automatically start, follow these steps.

1. Press and hold on the redemption code until it is highlighted.



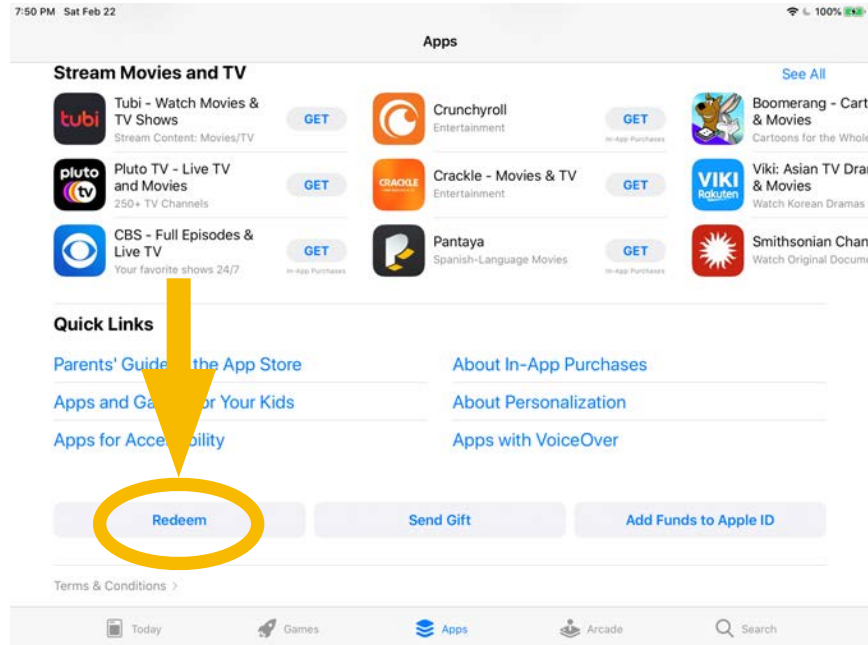
2. Press “Copy” over the highlighted text to copy the redemption code.
3. Open the App Store.
4. Click the “Apps” tab at the bottom of the screen.



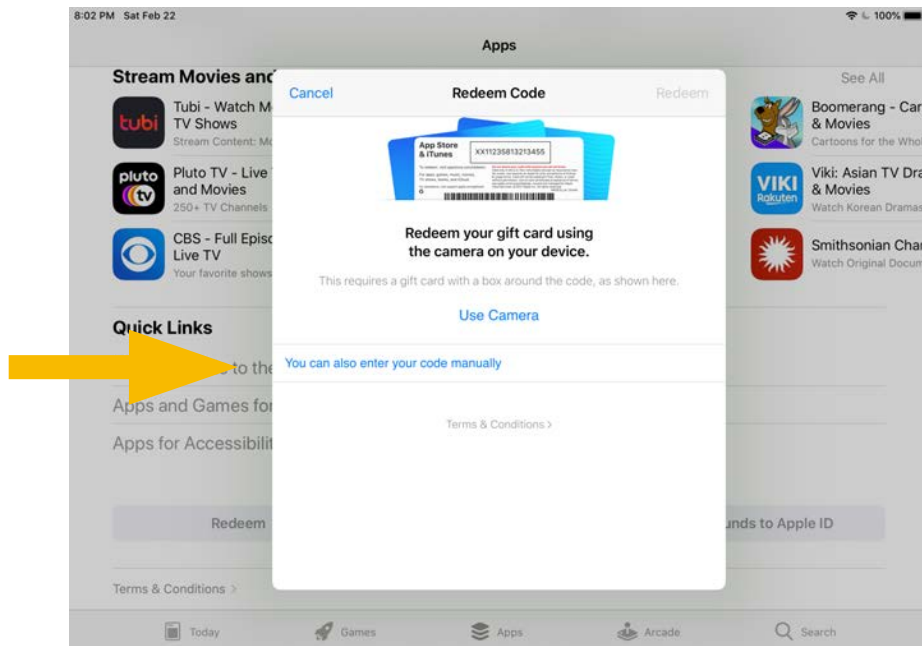


5. Scroll down to the bottom of the page.

6. Press “Redeem”



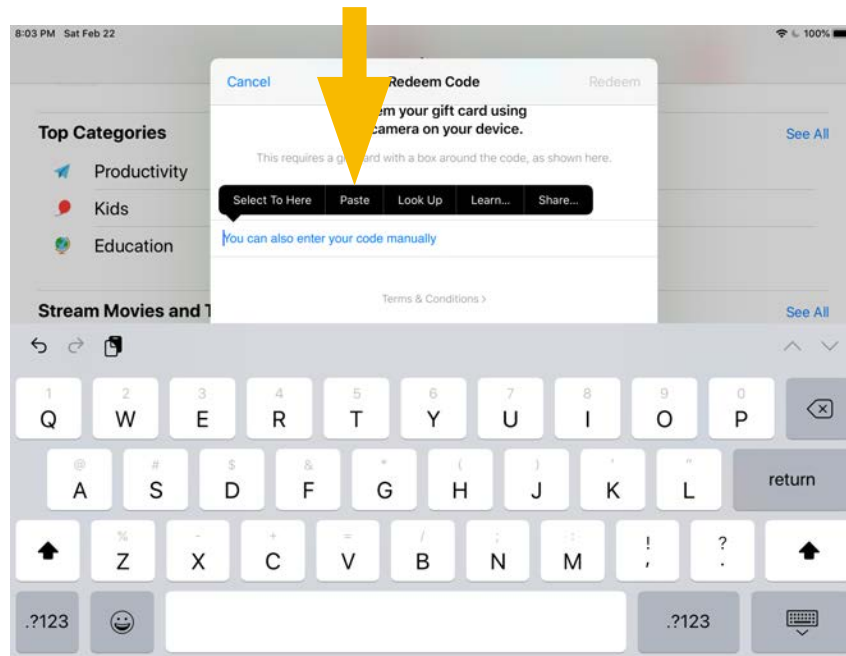
7. Tap once where it says “You can also enter your code manually”



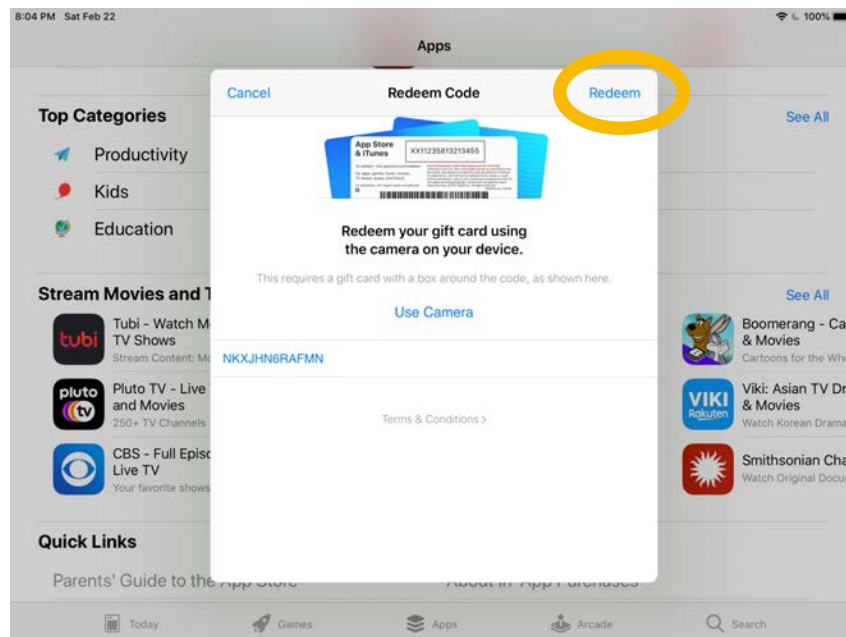




8. Press “Paste” to paste the code into the box.

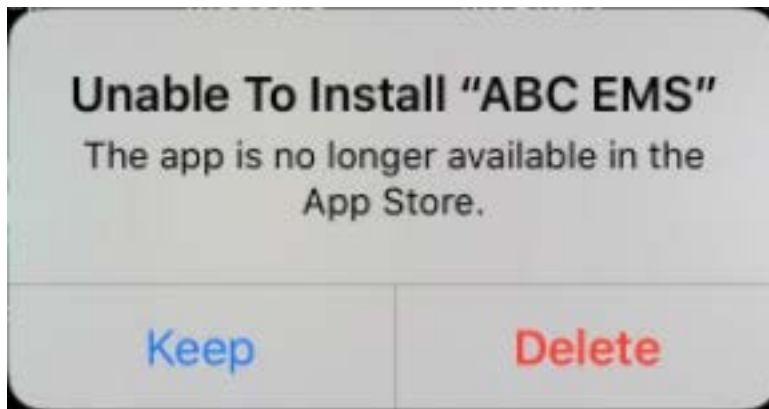


9. Press “Redeem” in the upper right corner of the box.





**Scenario 2:** If you receive an error message like this:

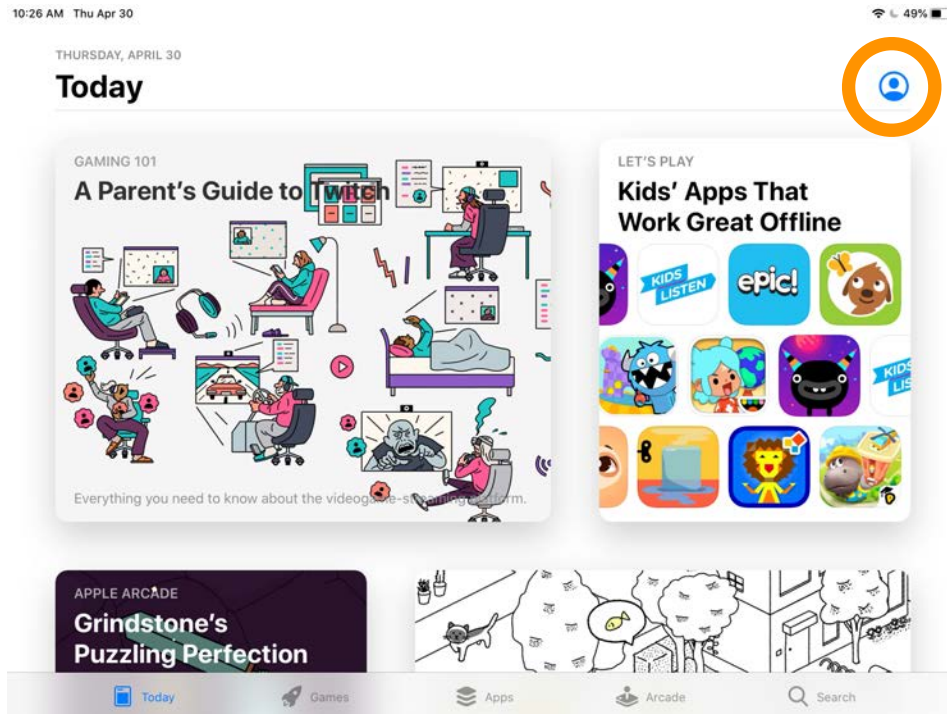


you will have to reinstall the app by using a new code. Follow the steps listed in this document.

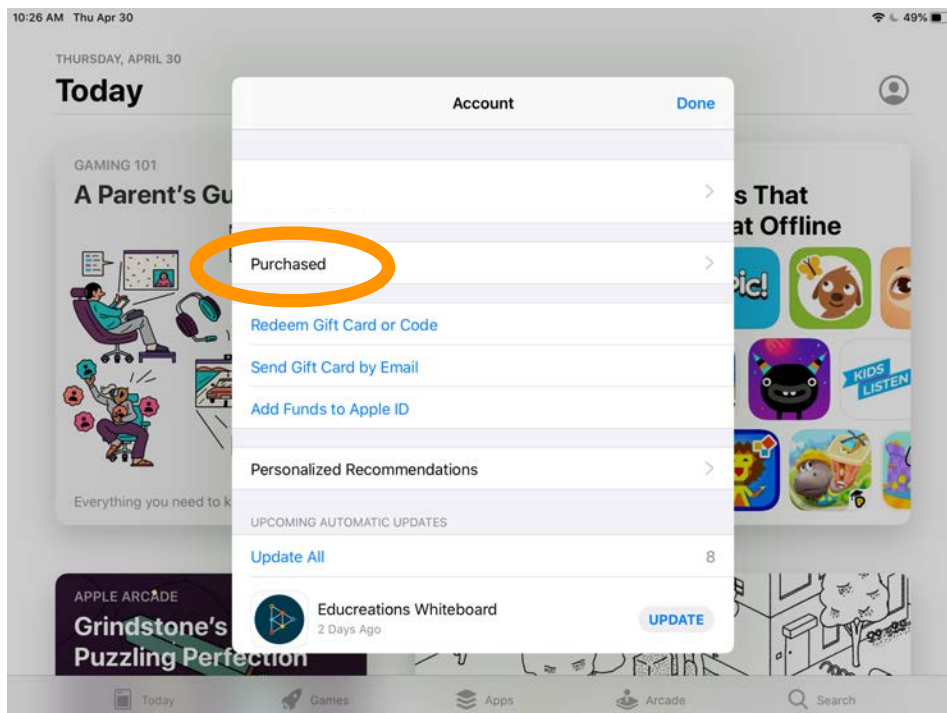


**Scenario 3:** If your app will not automatically install (a known problem with iOS build 17E8258), you will have to manually install it as follows:

1. Open the App Store App, and press your profile icon in the upper right.

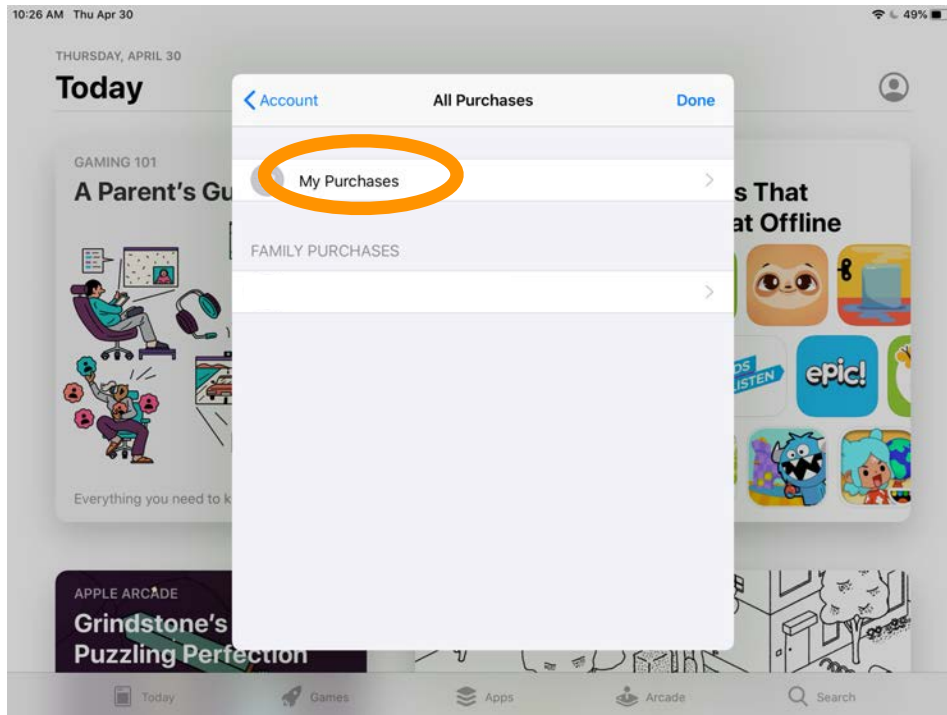


2. Tap on "Purchased."

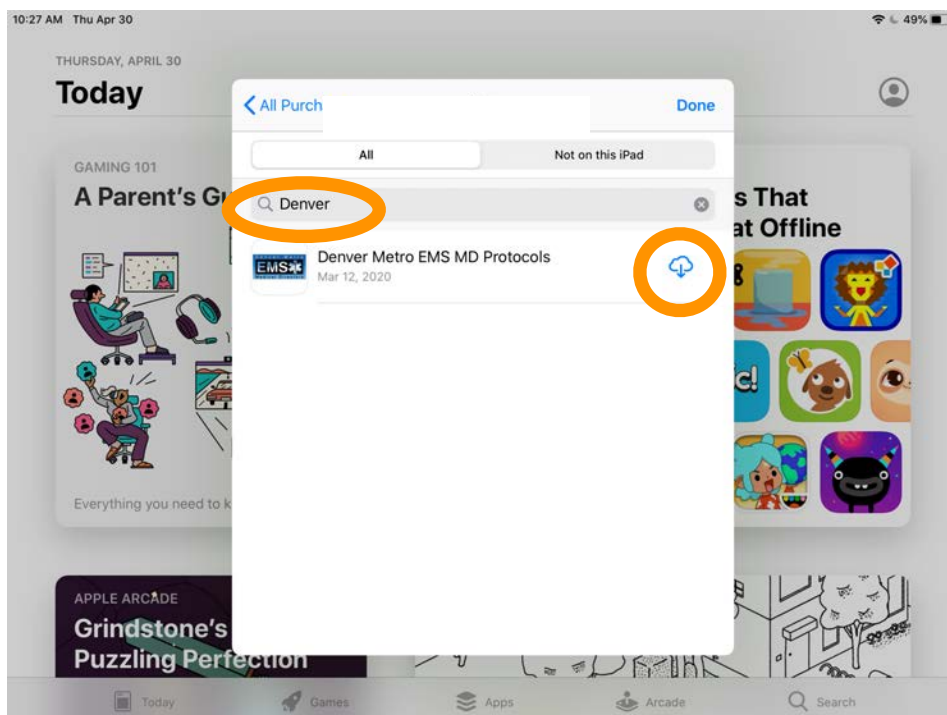




3. Then tap on “My Purchases.”



4. Then, if you don't see the app at the top of your recent purchases, you can use the search bar to look for the app. It may take some time after you first redeem the app for it to show up in your purchases. Tap the cloud icon to begin downloading.





5. When downloading is complete, tap “OPEN” to open the app.

